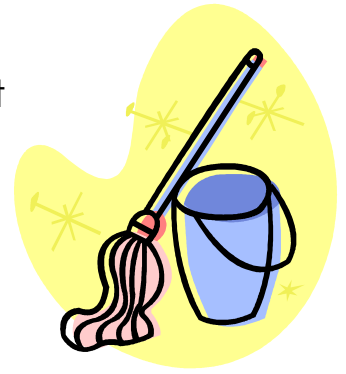


Sunnydale Leisure Centre

A number of incidents have occurred in the last six months at Sunnydale Leisure Centre and it has had to make serious changes to its health and safety policies.



1. Mark Philips the new leisure assistant was cleaning the changing room floors. He was using bleach and after he finished he didn't know where to put it. He asked Mary the other assistant but she couldn't remember where it was kept. He left the bleach at the side in the changing room and a little boy spilled it on himself and had to go to hospital. His mother says she will not be coming back to the leisure centre again and is considering taking them to court.



2. Jane the aerobics instructor slipped over on the gym floor that had just been polished. She had to take 2 weeks off work
3. A small fire started in the changing room. Many of the staff had no idea where to send the customers. The fire was made worse by the fact that the changing room fire extinguisher was missing and another had to be brought in from the gym.

4. A worker in the café quit as she kept getting burns from the oven as she tried to get food out with one oven glove.
5. A member of staff snapped at a customer. The member of staff was on her break in the canteen but customers kept coming up to her to ask questions. She had had a very bad day but the customer filed a complaint.



TASK IN YOUR BOOK:

- 1) For each situation give at least 2 suggestions about what could have been done to prevent it.
- 2) How would the leisure centre benefit from having better health and safety procedures?
- 3) Overall, what advice would you give to Sunnydale Leisure Centre on their Health and safety?